

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	230502
<015>	Study Area Name	STAR MEMBERSHIP CORP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Donna Bullard
<035>	Contact Telephone Number - Number of person identified in data line <030>	9105647862 ext.
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<811>	Holding Company	Star Telephone Membership Corporation
<812>	Operating Company	Star Telephone Membership Corporation

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**GENERAL EXCHANGE TARIFF**

Star Telephone  
Membership Corporation  
North Carolina

Section: 3  
Sixth Revised Page 1  
Effective: April 4, 1990

**3. BASIC FLAT RATE EXCHANGE SERVICE****3.1 General**

The exchange rate schedules are the combination of the local exchange service component and the extended area service component where applicable.

**Local Exchange Service Rate Components****3.2.1 General**

- (a) The local exchange service rate components are applied on the basis of The total number of exchange trunks and other equivalents in the local calling area (including Extended Area Service) of the exchange.
- (b) Exchange service areas for each exchange are reflected on exchange service area maps on file with the North Carolina Utilities Commission, N.C. REA and connecting companies.
- (c) The rates for service and equipment not specifically shown in this section are presented in other sections of this tariff.

**3.2.2****(D)****3.2.3 A station or telephone is a station connected by means of an individual line with a central office and includes the following:****(M)**

- (a) Each central office number.
- (b) Public coin or public non-coin telephone service.
- (c) Foreign exchange service where service (the local office end) terminated in a separate telephone set, PBX, Centrex, key system, etc.
- (d) Mobile telephone service or improved mobile telephone service.
- (e) Fixed type radio telephone.

**(M)**

Material shown on this page (M) was previously shown on Page 2, Section 3.

**GENERAL EXCHANGE TARIFF**

Star Telephone  
Membership Corporation  
North Carolina

Section: 3  
Fifth Revised Page 2  
Effective: April 4, 1990

**3. BASIC FLAT RATE EXCHANGE SERVICE (cont.)****3.2 Local Exchange Service Rate Components (cont.)****3.2.3 (cont.)**

- (f) Both fully rated "main" services associated with bridged service.
- (g) Toll terminals, toll stations and inward WATS access lines terminated in telephone instruments, PBX, Centrex, key systems, etc.
- (h) Lines service interconnected arrangement which are terminated in telephone sets, PBX, key systems, etc.
- (i) Outward WATS terminated in telephone sets, PBX, Centrex, key systems, etc.
- (j) Each PBX, Centrex, key system, etc., trunk or line (inward, outward and two-way) connecting said equipment to central office switching equipment; also includes trunk or line serving interconnected systems.

**3.2.4 Authorization**

Local exchange rates are authorized by the board of directors subject to approval by the Rural Electrification Administration and North Carolina Rural Electrification Authority.

**3.3 Extended Area Service Rate Components**

(M)

**3.3.1 General**

The extended area service rate components are applied on the basis of the effective combination of the home exchange rate group and the calculated rate group addition of the total number of exchange access lines, private branch exchange trunks and other equivalents access via the extended area service arrangement(s) coupled with the associated accumulative inter-exchange mileage.

**3.4 Monthly Exchange Rates****3.4.1 Local Exchange Rates**

The rates specified herein with the Extended Area Service Charge, where applicable, entitle subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges having EAS connection.

(M)

Material shown on this page (M) was previously shown on Page 3, Section 3.



**GENERAL EXCHANGE TARIFF**

Star Telephone  
Membership Corporation  
North Carolina

Section: 3  
Ninth Revised Page 3  
Effective: July 1, 2014

**3. BASIC FLAT RATE EXCHANGE SERVICE (cont.)****3.4 Monthly Exchange Rates (cont.)****3.4.1 Local Exchange Rate (cont.)**

Exchange: Abbottsburg, Coharie, Cypress Creek, Harrells, Herring,  
Kelly, Lisbon, Six Runs, South River & White Oak

Individual Residence: \$17

Individual Business (Non-key): \$22

(C)

(C) – Change

(C)

**GENERAL EXCHANGE TARIFF**

Star Telephone  
Membership Corporation  
North Carolina

Section: 3  
Third Revised Page: 3A  
Effective: December 4, 2007

**3. BASIC FLAT RATE EXCHANGE SERVICE****3.4 MONTHLY EXCHANGE RATES****3.4.1 MONTHLY EXCHANGE RATES (Cont'd.)****Second Line Service**

Second Line Service is a secondary line service in addition to a customer's primary Local Exchange service. Second Line service receives all the features and benefits of a customer's primary service at a reduced Local Service rate. Second Line service offers the benefits of a unique phone number for family members to make and receive additional voice calls, the addition of a fax machine, security system or dial-up data line.

Certain restrictions apply. Second Line service is available to Residential customers only. Additional charges for taxes, fees, toll calls, Directory Assistance, and Operator Services. Second Line service is not compatible with Life Line social service rate customers.

Exchanges: Abbottsburg, Coharie, Cypress Creek, Harrells, Herring, Kelly, Lisbon, Six Runs, South River, White Oak

Individual Residence: \$5.00

N

N

N - New Text

## GENERAL EXCHANGE TARIFF

Star Telephone  
Membership Corporation  
North Carolina

Section: 3  
First Revised Page 3B  
Effective: January 20, 1998

### 3. BASIC FLAT RATE EXCHANGE SERVICE

#### 3.4 MONTHLY EXCHANGE RATES

##### 3.4.2 INTERSTATE SUBSCRIBER LINE CHARGE WAIVER AND MATCHING PROGRAM

###### a. GENERAL

- (1) The Interstate Subscriber Line Charge, mandated by the Federal Communications Commission (FCC), is a monthly fee applicable to residential and single-line business customers.
- (2) The Interstate Subscriber Line Charge Waiver and Matching Program, adopted by the North Carolina Utilities Commission in Docket No. P-100, Sub 80, provides for a credit equal to 100% of the Interstate Subscriber Line Charge plus an equivalent state provided subsidy. The total credit is the sum of the Federal and State credits. This credit is applied to the monthly bills for current qualified residential recipients of Supplemental Security Income, Food Stamps, or a current participant in Work First or Temporary Assistance for Needy Families who reside in the Star Telephone Membership Corporation's service area.

(C)  
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(C)

###### b. APPLICATIONS AND REGULATIONS

###### (1) Certification Form

A standard application will be available only from the agency involved and not the telephone cooperative.

###### (2) Processing Forms

The cooperative will accumulate all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

C - This information has been changed.

## GENERAL EXCHANGE TARIFF

Star Telephone  
Membership Corporation  
North Carolina

Section: 3  
First Revised Page: 3C  
Effective: January 20, 1998

### 3. BASIC FLAT RATE EXCHANGE SERVICE

#### 3.4 MONTHLY EXCHANGE RATES

##### 3.4.2 INTERSTATE SUBSCRIBER LINE CHARGE WAIVER AND MATCHING PROGRAM

###### b. APPLICATIONS AND REGULATIONS (Cont'd)

(M)

###### (3) Verification Procedures

The cooperative will reconcile and confirm eligibility semi-annually by providing the agency involved with a computer tape (directly or through a third party) of all waiver recipients. The Department of Human Resources will compare this listing with their files of Supplemental Security Income, Food Stamps, or a current participant in Work First or Temporary Assistance for Needy Families recipients and provide the cooperative a list of names of persons no longer eligible for the waiver. The cooperative will then remove the waiver from those customers' records.

(C)  
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(C)

(Reserved Space for Future Changes)

C – This information has been changed.

M – Material shown on this page was previously shown on original Page 3B, Section 3.



**GENERAL EXCHANGE TARIFF**

Star Telephone  
Membership Corporation  
North Carolina

Section: 3A  
Third Revised Sheet: 1  
Effective: FEB 22 1985

**APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE****A. GENERAL**

Determination as to whether subscribers' service (as distinguished from public and semi-public telephone service) shall be furnished at business or residence rates is based on the character of use to be made of the service.

**B. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS;**

1. In offices of hotels, halls and offices of apartments houses, boarding houses where business listings are employed, quarters occupied by clubs and fraternal societies, except as modified under C-4, in schools, hospitals, libraries, churches and other institutions.
2. At residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the telephone located in the residence is to be employed primarily for domestic use.
3. At residence locations where an extension station or extension bell is located in any place where business rates would apply under the provisions of this tariff-shop, office, or other place of business.
4. At any location where a business designation is provided or when any title indicating a trade or professions is listed, except as modified under C-3.
5. At any location where the subscriber advertises the telephone number for business purposes via billboards, signs, newspapers, radio, television, vehicle, and business cards.
6. At all other locations where the subscriber's primary use of the service is for business purposes.

**C. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:**

1. At private residences where business listings are not employed.
2. At boarding houses, except as modified under B-1, and private apartments in hotels where service is confined to the domestic use of the subscriber, and business listings are not employed.



**GENERAL EXCHANGE TARIFF**

Star Telephone  
Membership Corporation  
North Carolina

Section: 3A  
Third Revised Sheet: 2  
Effective:

**FEB 22 1985**

**APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE****C. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:**

3. At the place of residence of a clergyman, physician, nurse, midwife, dentist, veterinary surgeon, or other medical practitioner or Christian Science practitioner, provided the stations are not installed in the portion of the subscriber's residence which is used as an office, but are located in the subscriber's domestic establishment, and provided no business designation is employed. Abbreviated titles such as "Rev.", "Dr.", "Judge", "Professor" are not considered business designations.
4. In college fraternity houses where members of the fraternity lodge, or lodge and board, with the house.



Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that.

If you participate in programs, such as food stamps, Medicaid, the national school free-lunch program, Section 8 housing or supplemental security income, or if your household income is below a certain threshold level, you may qualify for a discount on your telephone bill.

This "universal service" support includes:

**-Lifeline assistance** that provides discounts for basic monthly local telephone service

**-Toll Limitation Service** that allows you to control your long-distance charges

**-Additional discounts** for eligible consumers living on tribal lands

For more information, or to find out if you're eligible to receive a discount, contact your local department of social services or Star Telephone.

Los legisladores federales y estatales consideran que toda persona en los Estados Unidos deberían tener acceso a un servicio de telecomunicaciones de calidad, a un precio accesible. De hecho, han creado un sistema para lograrlo.

Si participa en programas, como cupones para alimentos, Medicaid, el programa nacional de almuerzos escolares gratis, el ingreso de seguridad suplementario o para vivienda en virtud de la Sección 8, o si su ingreso familiar esta por debajo de un determinado nivel, es posible que reúna los requisitos para obtener un descuento en su factura telefonica.

Esta ayuda de "servicio universal" incluye:

**-Asistencia Lifeline:** proporciona descuentos mensuales en el servicio telefonico local

**-Servicio de tarifa limitada:** le permite controlar los cargos de llamadas de larga distancia

**-Tambien hay descuentos adicionales** disponibles para los consumidores elegibles que vivan en territorios tribales.

Para obtener mas informacion o averiguar si es elegible para recibir un descuento, entre en contacto con su departamento local de servicios sociales o Star Telephone.

**Star Telephone Membership Corporation (SAC 230502)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Star Telephone Membership Corporation hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.



**Star Telephone Membership Corp (SAC 230502)****Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly  
Began Providing Service**

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Star Telephone Membership Corp hereby provides the FCC with a list of community anchor institutions to which it newly began providing access to broadband service in calendar year 2014.<sup>1</sup>

See attached list.

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<sup>1</sup> The FCC has defined community anchor institutions in Section 54.5 of its Rules as "schools, libraries, health care providers, community colleges, other institutions of higher education, and other community support organizations and entities."

Number	Name	Address
1	WILSON CHAPEL MISS BAP CHURCH	4867 NEW HOPE CHURCH RD, TURKEY, NC 28393
2	HARRELLS VOL FIRE DEPT	915 WARD RD, HARRELLS, NC 28444
3	MT OLIVE MISSIO BAPT CHUR	5548 SILVER SPOON RD, WHITEVILLE, NC 28472
4	BLADEN'S BLOOMIN' AGRI INDUSTRIAL INC	340 AVIATION PARKWAY, ELIZABETHTOWN, NC 28337
5	CHARISMA LIFE CENTER	7254 MINNIE-HALL RD, ROSEBORO, NC 28382
6	LOWER BLADEN CO COMMUNITY CITIZENS GROUP	153 LIGHTWOOD KNOT RD, KELLY, NC 28448
7	UPPER ROOM PRAYER HOUSE	7035 DOE HILL RD, AUTRYVILLE, NC 28318
8	HICKORY GROVE BAPTIST CHURCH	6414 CENTER RD, BLADENBORO, NC 28320
9	MT OLIVE HEADSTART CENTER	5465 SILVER SPOON RD, WHITEVILLE, NC 28472
10	WHITE'S CREEK BAPTIST CHURCH	6062 MERCER MILL BROWN MARSH RD, CLARKTON, NC 28433
11	TOMAHAWK FIRST BAPTIST	8340 TOMAHAWK HWY, HARRELLS, NC 28444
12	SMITH CHAPEL AMEZ METHOD	7485 OLD MINTZ HWY, GARLAND, NC 28441
13	ZARA BETTERMENT CORP	2104 S ELWELL FERRY RD, COUNCIL, NC 28434
14	WINDSOR UNITED METH CHURCH	12863 NC 242 HWY N, ELIZABETHTOWN, NC 28337
15	JEHOVAH'S WITNESSES	1088 BRITT RD, CLARKTON, NC 28433
16	CENTERVILLE BAPTIST CHURCH	18577 NC 53 HWY E, KELLY, NC 28448

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**